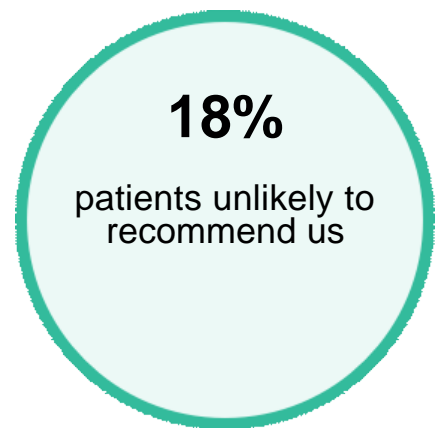
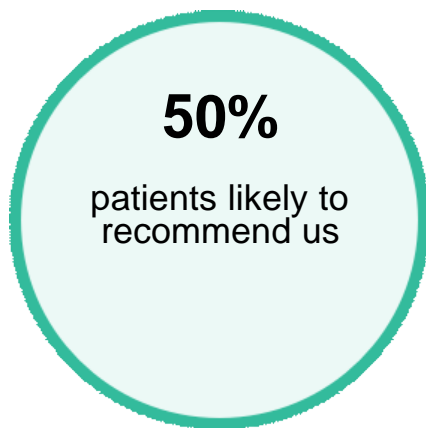


Dr Goodison and Partners

Patient Feedback

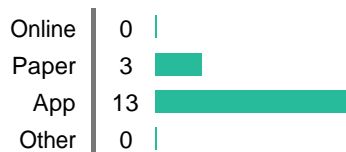
May 2017

16 patients left us feedback.

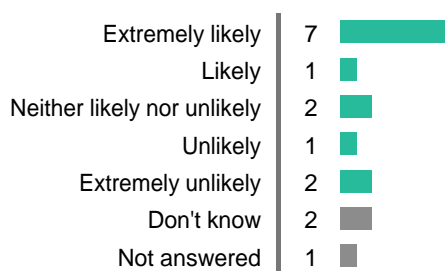


(32% didn't answer or gave a neutral response)

Spread of responses



How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



Can you tell us why you gave that response?

Great service

Because the staff do all they can to help under a lot of pressure at times.

I found the receptionists to be very professional and helpful.

Because blackthorn pharmacy/doctors is a very great place for health.

No GPs this afternoon

Always received a good service

Happy with the sergery

Mrs kilford is really good at her job and is a credit to the surgery. Very caring and professional

I have had terrible customer service at this GP.

Long waiting times and lack of appintments

No